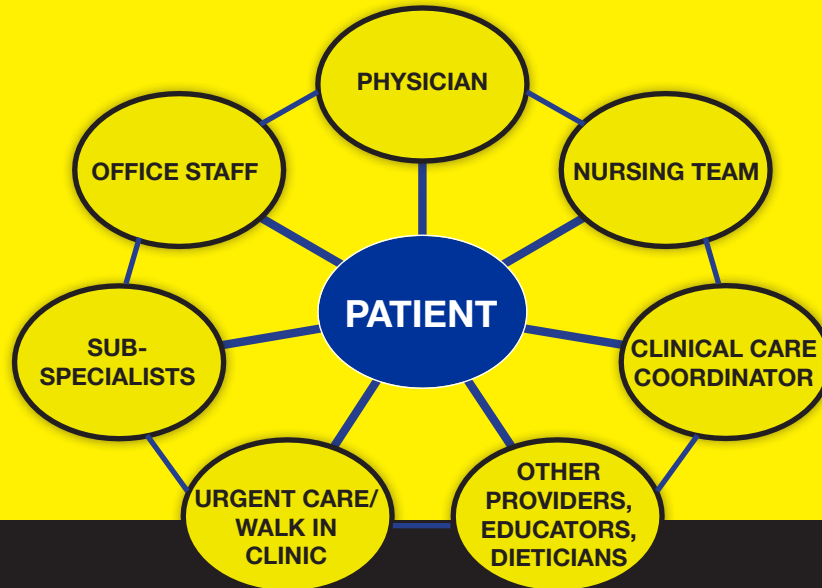




# KCIM

EXPERIENCE. BETTER CARE.

## PATIENT CENTERED MEDICAL HOME TEAM



### KCIM is Proud To Be Your NCQA Certified Patient-Centered Medical Home

- **What is a Patient-Centered Medical Home?**
  - A Medical Practice who **coordinates and provides** for your medical needs.
  - **A Team Approach** to your complete healthcare
- **Our goal is to work WITH YOU** to ensure your best possible health.
- **What does that mean?**
  - Yearly **complete history review and physical examination**
  - Yearly recommended **laboratory and other ancillary studies** appropriate for your age and health status
  - Ensure preventive care - including **immunizations** are up-to-date.
  - Provide **educational opportunities** for living an healthy lifestyle
    - On-line resources
    - In-house educational programming
      - Dietitian
      - Classes on a variety of topics

### More About Your “Medical Home”...

#### Aggressive Education and Treatment for chronic health conditions.

- **Care coordination**
  - Provide you with your personal advocate (Care Coordinator)
- **Strong focus on education**
  - In-house educational opportunities
  - On-line resources through our website
  - Referral to excellent outside educational class opportunities

#### Improved Access and Communication

- **Patient Portal**
  - Online bill payment, appointment requests and refill requests
- **Expanded hours**
- **Increased access to same-day appointments**
- **Patient surveys to continue improving our processes and services**

**KANSAS CITY INTERNAL MEDICINE**

[www.kcim.com](http://www.kcim.com)

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